Honorable Thomas S. Zilly 2 3 4 5 6 7 UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON 8 AT SEATTLE 9 ESTATE OF VERL A BRANTNER, 10 No. 2:17-cy-00582-TSZ Plaintiff, 11 AGREED PRETRIAL ORDER V. 12 OCWEN LOAN SERVICING, LLC, a 13 Delaware limited liability company; and QBE INSURANCE CORPORATION, a 14 Pennsylvania corporation, 15 Defendants. 16 17 **JURISDICTION** 18 Jurisdiction and venue in this lawsuit are conferred on the United States District 19 Court for the Western District of Washington with regard to plaintiff's federal claims by virtue of 12 U.S.C. § 2614. The Court has supplemental jurisdiction over Plaintiff's state 20 21 law claims pursuant to 28 U.S.C. § 1367(a). 22 **CLAIMS AND DEFENSES** 23 Plaintiff intends to pursue the following claims against defendant, OCWEN 24 LOAN SERVICING LLC ("Ocwen"), at time of trial: 25 Violation of the federal Real Estate Settlement Practices Act, 12 U.S.C. 1. 26 §2605(k)(1)(C) ("RESPA").

- 2. Violation of the Washington Consumer Loan Act, RCW 31.04.290(1)(c) and WAC 208-620-900(1)(c)("CLA").
- 3. Violation of the Washington Consumer Protection Act, RCW 19.86.020 ("CPA").

ADMITTED FACTS

- 1. In October 2011 Verl Brantner purchased a single family residence located in Arlington, Washington (the "Arlington residence") with a loan in the sum of \$161,600.00 (hereinafter the "Loan").
- 2. The Loan was secured by a promissory note and deed of trust which were executed in October 2011.
- 3. Ocwen acquired the Loan servicing rights on February 16, 2013.
- 4. Verl Brantner died in November 2013.
- 5. No Loan payments have been made since November 2013.
- 6. The Loan became in default in January 2014.
- 7. In December 2013 Ocwen procured force-placed insurance from QBE Insurance Corporation ("QBE") covering the Arlington residence against risk of fire (hereinafter the "Policy").
- 8. The force-placed insurance policy from QBE was effective from December 5, 2013 to December 5, 2014.
- 9. Plaintiff was designated as the Additional Named Insured on the Policy.
- 10. The Policy had a dwelling limit of \$156,033.00.
- 11. On March 23, 2014, the Property was damaged by a fire.
- 12. At the time of the Fire, the outstanding balance of the Loan exceeded the dwelling limit of the QBE Policy.
- 13. Around February 2015, James Jameson received a reinstatement quote regarding the Loan.

- 14. In February 2015, Irene Brantner received letters of administration making her the personal representative of the Estate.
- 15. On March 11, 2015, Mr. Jameson contacted QBE to inform it of the fire.
- 16. On or about June 19, 2015, Ocwen sent a Loan payoff quote to James Jameson.
- 17. On or about June 24, 2015, Ocwen sent a Loan payoff quote to James Jameson.
- 18. James Jameson received the Loan payoff quote dated June 24, 2015.
- 19. Ocwen was not the insurer of the QBE Policy.
- 20. After valuing the fire loss at \$132,348.33, QBE sent to Ocwen a check in the amount of \$132,348.33.
- 21. On or about September 25, 2015, Ocwen received the \$132,348.33 insurance proceeds from QBE.
- 22. Ocwen advised Plaintiff of receipt of the \$132,348.33 from QBE on or about October 14, 2015.
- 23. On or about December 21, 2015, Ocwen sent a partial payoff affidavit to the Estate.
- 24. The partial payoff affidavit was signed by Irene Brantner and notarized by Mr. Jameson.
- 25. The partial payoff affidavit stated, in pertinent part, that "the additional funds in the amount of\$29,251.67 must be submitted to [Ocwen's] Insurance Loss Department along with this completed affidavit in order to pay off and satisfy the loan."
- 26. As of August 16, 2018, \$80,626.40 remains due and owing on the Loan, and that figure continues to increase as interest and other charges accrue.

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ISSUES OF LAW

- 1. For purposes of 12 U.S.C. §2605(k)(1)(C), is the attorney for the Estate of Brantner an authorized representative and therefore a "borrower"?
- 2. Is there any federal or state privacy law that justified Ocwen in requiring the Estate's attorney to demonstrate proof of authority before responding to the Estate's attorney's written requests for information on June 16, 2014 and February 19, 2015?
- 3. For purposes of RCW 31.04.015(4), is the attorney for the Estate of Brantner an authorized representative and therefore a "borrower"?
- 4. Does the Estate of Brantner possess standing to enforce the provisions of WAC 208-620-900(1)(a) and (c)?
- 5. Were Mr. Jameson's June 16, 2014 and February 19, 2015 letters "Qualified Written Requests" under 12 U.S.C. § 2605(e)(1)(B)?
- 6. Did Ocwen fail to take timely action to respond to a borrower's requests to correct errors relating to allocation of payments, final balances for purposes of paying off the loan, or avoiding foreclosure, or other standard servicer's duties, as required under 12 U.S.C § 2605(k)(1)(C)?
- 7. Did Ocwen fail to collect and make tax or insurance payments from the loan's escrow account and ensure that no late penalties are assessed or other negative consequences result for the borrower, as required under RCW 31.04.290(1)(c)?
- 8. Did Ocwen commit an unfair or deceptive act or practice, occurring in trade or commerce, likely to affect the public interest, and causing injury to a person's business or property, in violation of the Washington Consumer Protection Act?

EXPERT WITNESSES

- 1. On behalf of plaintiff:
- a. David Forte. Mr. Forte will testify consistent with his expert disclosure report dated February 19, 2018, his declaration dated April 12, 2018 (ECF No. 23) filed in this lawsuit, as well as the subjects and specifics contained in the exhibits identified

below. Ocwen objects to Mr. Forte's purported qualifications as an expert witness.

OTHER WITNESSES

a. On behalf of the plaintiff:

- 1. **Irene Brantner**. Ms. Brantner will testify with respect to her son Verl's purchase of the Arlington residence, payments made on the Loan since its inception, her son's death, her status as an heir to her son's estate, her interaction with defendant Ocwen from the time of her son's death until the present, as well as the subjects and specifics contained in the exhibits identified below.
- 2. **James Jameson**. Mr. Jameson will testify consistent with the subjects and specifics contained in his declaration dated July 5, 2018 (ECF No. 40) filed in this lawsuit, as well as the subjects and specifics contained in the exhibits identified below.
- 3. **Kevin Flannigan**. Mr. Flannigan will testify via deposition taken on July 24, 2018. Ocwen objects to the use of this corporate officer's deposition testimony unless offered solely for purposes of rebuttal.

b. On behalf of the defendant:

- 1. Ocwen intends to call a designated corporate representative, Kevin Flannigan, with knowledge regarding business records maintained by Ocwen, including chronological notes, transaction histories, and loan documents related to Verl A. Brantner's mortgage loan, the subject insurance claim, and other issues identified in Plaintiff's Amended Complaint. The address for said representative is care of the undersigned counsel at Perkins Coie LLP.
- 2. Ocwen also intends to call Michelle Faria, a designated corporate representative of QBE Insurance Corporation, who has knowledge of business records maintained by QBE, including notes, policy documents, and claim documents related to QBE's hazard insurance coverage and valuation of the subject property. The address for said representative is care of Jensen Morse Baker PLLC, 506 2nd Ave.,

Seattle, WA 98104.

3. Ocwen also hereby cross-endorses Irene Brantner and James Jameson as witnesses in this matter subject to recall for Ocwen's case-in-chief.

EXHIBITS

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EXHIBIT	DESCRIPTION	DEPOSITION EXHIBIT NUMBER(S); DOCUMENT BATES NUMBER	ADMINSSIBILITY STIPULATED	AUTHENTICITY STIPULATED, ADMINSSIBILITY DISPUTED	AUTHENTICITY AND ADMINSSIBILITY DISPUTED
1.	11.10.21 Statutory Warranty Deed	Ocwen 1301	x		3
2.	11.10.21 Note	Ocwen 00001-0002	х		
3.	11.10.21 Deed of Trust	Ocwen 0003-0011	х		
4.	13.12.06 Irene Brantner Handwritten Notes				х
5.	13.12.10 Notice of Placement/Renewal Notification Certificate	Ocwen 0834-0855			
6.	14.03.23 Field Incident Report – Snohomish County Fire District #21		· ·	x	
7.	14.03.23 Snohomish County Fire Marshal's Office Photographs			x	
8.	14.03.24 Fire Damage Photographs	QBE 000705		x	
9.	14.04.18 Mortgage Account Statement	Ocwen 0912-0913	x	\$3 all	
10.	14.04.26 Fire Damage Photographs	QBE 000706-708		x	
11.	14.04.29 Ocwen Notice of Title Search	Ocwen 0222		x	
12.	14.05.15 Ocwen Notice of Property Inspection	Ocwen 0223		X	
13.	14.05.19 Mortgage Account Statement	Ocwen 0914-0915	x		
14.	14.06.04 Ocwen Notice of Trip Charges	Ocwen 0226		x	
15.	14.06.10 Ocwen Notice of Property Inspection	Ocwen 0228		x	
16.	14.06.16 James Jameson LT Ocwen Loan Servicing	Ocwen 0254			х
17.	14.06.18 Mortgage Account Statement	Ocwen 0916-0917	x		
18.	14.06.26 Ocwen Loan Servicing LT Estate of Brantner	Ocwen 0121	х		
19.	14.07.01 Ocwen Loan Servicing LT James Jameson	Ocwen 0250	х		

1 2 3 4	EXHIBIT	DESCRIPTION	DEPOSITION EXHIBIT NUMBER(S); DOCUMENT BATES NUMBER	ADMINSSIBILITY STIPULATED	AUTHENTICITY STIPULATED, ADMINSSIBILITY DISPUTED	AUTHENTICITY AND ADMINSSIBILITY DISPUTED
5	20.	14.07.01 Ocwen Loan Servicing LT Estate of Verl Brantner	Ocwen 0242-243	х		
7	21.	14.07.10 Third Party Authorization and Agreement to Release	Ocwen 1161	х		
8	22.	14.07.14 Ocwen Notice of Property Inspection	Ocwen 0235		x	
9	23.	14.07.15 Ocwen Loan Servicing LT Estate of Verl Brantner	Ocwen 0244-0245	х		
10	24.	14.10.07 Detail Transaction History	Ocwen 1303-1541	1 1 = 1 +	x	
11	25.	15.02.19 James Jameson LT Ocwen Loan Servicing	Ocwen 0757-0762	х		
12	26.	15.02.24 Ocwen Loan Servicing LT Estate of Verl Branter	Ocwen 0331-0332	х		
13	27.	15.02.26 Reinstatement Quote	Ocwen 0339-0340	х		
14	28.	15.03.04 James Jameson Telephone Log				х
15	29.	15.03.16 CoreLogic Field Services Summary	QBE 000528			х
16	30.	15.03.16 QBE Insurance Corporation LT Verl Brantner		x		
17	31.	15.04.10 James Jameson LT Ocwen Loan Servicing		x		
18	32.	15.05.22 Ocwen Loan Servicing LT Estate of Brantner		X		
19 20	33.	15.10.01 Snohomish County Warning Notice			x	
	34.	15.10.14 Invoice – Munn Construction, Inc.				х
21	35.	15.10.14 Proposal – Graffstra Backhoe, Inc.				х
22	36.	15.10.14 Loan Payment Received Notification			x	
23	37.	15.11.25 Ocwen Loan Servicing LT Estate of Brantner		х		
24	38.	15.12.20 Payoff Quote	Ocwen 0549-0553	x		
25	39.	15.12.21 Mortgagor – Partial Payoff Affidavit		х		
26	40.	16.01.14 Payoff Quote	2	X		200

EXHIBIT	DESCRIPTION	DEPOSITION EXHIBIT NUMBER(S); DOCUMENT BATES NUMBER	ADMINSSIBILITY STIPULATED	AUTHENTICITY STIPULATED, ADMINSSIBILITY DISPUTED	AUTHENTICITY AND ADMINSSIBILITY DISPLESSED
41.	16.01.21 Executed Mortgagor – Partial Payoff Affidavit		x		
42.	16.01.26 Payoff Quote		х		
43.	16.01.29 Notice of Violation			x	
44.	16.02.19 Mike Watkins LT Ocwen Loan Servicing	Ocwen 1174-1175	х		
45.	16.03.11 Payoff Quote		x	1.550000	
46.	16.03.13 Mortgagor – Partial Payoff Affidavit		x	(2.04) (28.05)(4	0 24 14
47.	16.03.25 Payoff Quote		x		
48.	16.03.31 Payoff Quote		x		
49.	16.04.18 Notice of Default			x	
50.	16.04.21 Payoff Quote		х		
51.	16.04.28 Payoff Quote		x		
52.	16.07.14 Notice To Occupant Of Pending Acquisition	9		X	
53.	16.08.09 Payoff Quote		x		
54.	16.08.15 Mortgage Account Statement		x		
55.	16.08.18 E-mail Chain: James Jameson – Robert McDonald			x	
56.	16.08.19 Payoff Quote		x		402
57.	16.09.30 Payoff Quote		x		
58.	17.01.10 William E. Pierson, Jr. LT Ocwen Loan Servicing	Ocwen1177		x	
59	17.02.17 Ocwen Loan Servicing LT William E. Pierson, Jr.	Ocwen0690		x	
60.	17.03.09 Ocwen Loan Servicing LT William E. Pierson, Jr.	Ocwen 0803-0804		x	
61.	Altisource Process Overview Insurance Loss Drafts	Ocwen1649-1827		х	
62.	Altisource Loss Drafts Procedures	Ocwen1828-2059		х	
63.	13.12.10 Notice of Placement Renewal Notification Certificate	Ocwen0144-0165	х		

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3	Def. Ex. #	Description	Date	
4	200	Insurance Renewal Notice	10/21/13]
5	201	Correspondence from Ocwen	12/6/13	1
6	202	Notice of Pre-Foreclosure Options	1/14/14	1
7	203	Correspondence from Ocwen	1/29/14	1
8	204	Delinquency notice	4/18/14	2 2
9	205	Delinquency notice Delinquency notice	5/19/14	2 2
10	206	Correspondence from	7/1/14	2 2 2
11	208	Ocwen Delinquency notice	7/18/14	2
12	209	Delinquency notice	8/18/14	2
13	210	Notice of Pre-Foreclosure	9/15/14	2
14	211	Options Delinquency notice	10/18/14	3
15	212	Delinquency notice	11/18/14	3
16	213	Delinquency notice	-12/19/14	3
17	214	Delinquency notice	1/27/15	3
18	215	Delinquency notice	2/24/15	3
19	216	Correspondence from	2/27/15	3
20	217	Ocwen Notice of Pre-Foreclosure	4/3/15	3
21	218	Options Payoff quote	6/25/15	3
22	219	Payoff quote	8/3/15	4
23	220	QBE valuation	9/10/15	1:
24	221	Account Statements	7/18/14- 9/16/15	9 9
25	222	Payoff quote	9/16/15	4:
26	223	Correspondence from Ocwen	10/13/15	40

Def. Ex. #	Description	Date	Bates No. (OCWEN-)	No Objection	Authenticity Admitted but Objectionable	Objections
200	Insurance Renewal Notice	10/21/13	127	х		
201	Correspondence from Ocwen	12/6/13	140- 141	х		
202	Notice of Pre-Foreclosure Options	1/14/14	175- 190		X	
203	Correspondence from Ocwen	1/29/14	199		х	
204	Delinquency notice	4/18/14	220- 221		х	
205	Delinquency notice	5/19/14	224- 225		х	
206	Delinquency notice	6/18/14	240- 241		x	
207	Correspondence from Ocwen	7/1/14	251- 254			
208	Delinquency notice	7/18/14	246- 247		x	
209	Delinquency notice	8/18/14	255- 256		X	
210	Notice of Pre-Foreclosure Options	9/15/14	257- 290		X	
211	Delinquency notice	10/18/14	304- 305		х	
212	Delinquency notice	11/18/14	309- 310		х	
213	Delinquency notice	-12/19/14	319- 320		Х	
214	Delinquency notice	1/27/15	325- 326		X	
215	Delinquency notice	2/24/15	331- 332		Х	
216	Correspondence from Ocwen	2/27/15	342- 343	х	*	
217	Notice of Pre-Foreclosure Options	4/3/15	351- 383		Х	
218	Payoff quote	6/25/15	398- 401	**************************************		
219	Payoff quote	8/3/15	412- 415			
220	QBE valuation	9/10/15	1272- 1298	х		
221 -	Account Statements	7/18/14- 9/16/15	918- 971	X		
222	Payoff quote	9/28/15	428- 431	1/2	х	
223	Correspondence from Ocwen	10/13/15	461- 467	х		

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Def. Ex. #	Description	Date	Bates No. (OCWEN-)	No Objection	Authenticity Admitted but Objectionable	Objections
224	Correspondence from Ocwen	10/27/15	472- 477	x		
225	Account Statement	7/18/16	1006- 1009	х		
226	Account Statement	8/15/16	1010- 1013	х		

ACTION BY THE COURT

- (a) This case is scheduled for trial before a jury on October 29, 2018 at 9:00 a.m.
- (b) Trial briefs shall be submitted to the Court on or before October 12, 2018.
- (c) Jury instructions requested by either party shall be submitted to the Court on or before October 12, 2018. Suggested questions of either party to be asked of the jury by the Court on voir dire shall be submitted to the Court on or before October 12, 2018.

This order has been approved by the parties as evidenced by the signatures of their counsel. This order shall control the subsequent course of the action unless modified by a subsequent order. This order shall not be amended excerpt by order of the court pursuant to agreement of the parties or to prevent manifest injustice.

DATED this 12th day of October, 2018.

LAW OFFICE OF WILLIAM E. PIERSON, JR. | PC

William E. Pierson, Jr., WSBA No. 13619

Attorneys for Plaintiff
ESTATE OF VERL A. BRANTNER

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15	•
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17	ORDER
18	ORDER
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19	IT IS SO ORDERED.
20	DATED this 19 day of October, 2018.
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22	Thomas S. Zilly
23	United States District Judge
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